

DoD HR 2002



*HR Worldwide –
Leading the Charge*

Modern DCPDS Operations, Maintenance and Sustainment Contract

**HR Worldwide Conference
July 2002**



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

- Contract awarded to Lockheed Martin Systems Integration on May 10, 2002
- Contract administered under DOT Information Technology Omnibus Procurement II (ITOP II)
- Contract provides support from September 29, 2002 thru September 28, 2007
- Transition period runs from June 1 thru September 28, 2002



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

Transition Period

- Virtual Private Network (VPN) solution implemented
- CPMS development and testing servers consolidated
- Public Key Infrastructure (PKI) solution initiated
- Problem report (PR) and system change request (SCR) reduction initiated
- New system administrator (SA) solution initiated



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

PR and SCR Reduction

- PRs reduced to 175 by February 2003
- PRs reduced to < 50 by October 2003
- PRs must remain < 50 after any quarterly patch
- Between 15 to 20 SCRs are expected to be processed for each quarterly patch
- Patch validation tool implemented for code and release improvement
- Current PR level reduced
 - January 2002: 640
 - July 2002: 399

DCPDS Contract 2002



*HR Worldwide –
Leading the Charge*

Systems Administration

- Centralized systems administration
- Same basic duties
- Minimum of one systems administrator per:
 - Overseas location
 - Air Force
 - Navy
 - DLA
 - NCR (operating from CPMS Rosslyn)
 - Additional consolidated sites (e.g., DA)



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

Contract Features (1)

- Increased contractor role in technical support, reports, advice and performance monitoring
- Increased Corporate Management Information System (CMIS) query support
- 11i system upgrade deployment
- CSU support, including web-enabling
- CSU userid builds
- AutoRIF software system maintenance
- Resumix system support, including upgrade support
- Increased system security support



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

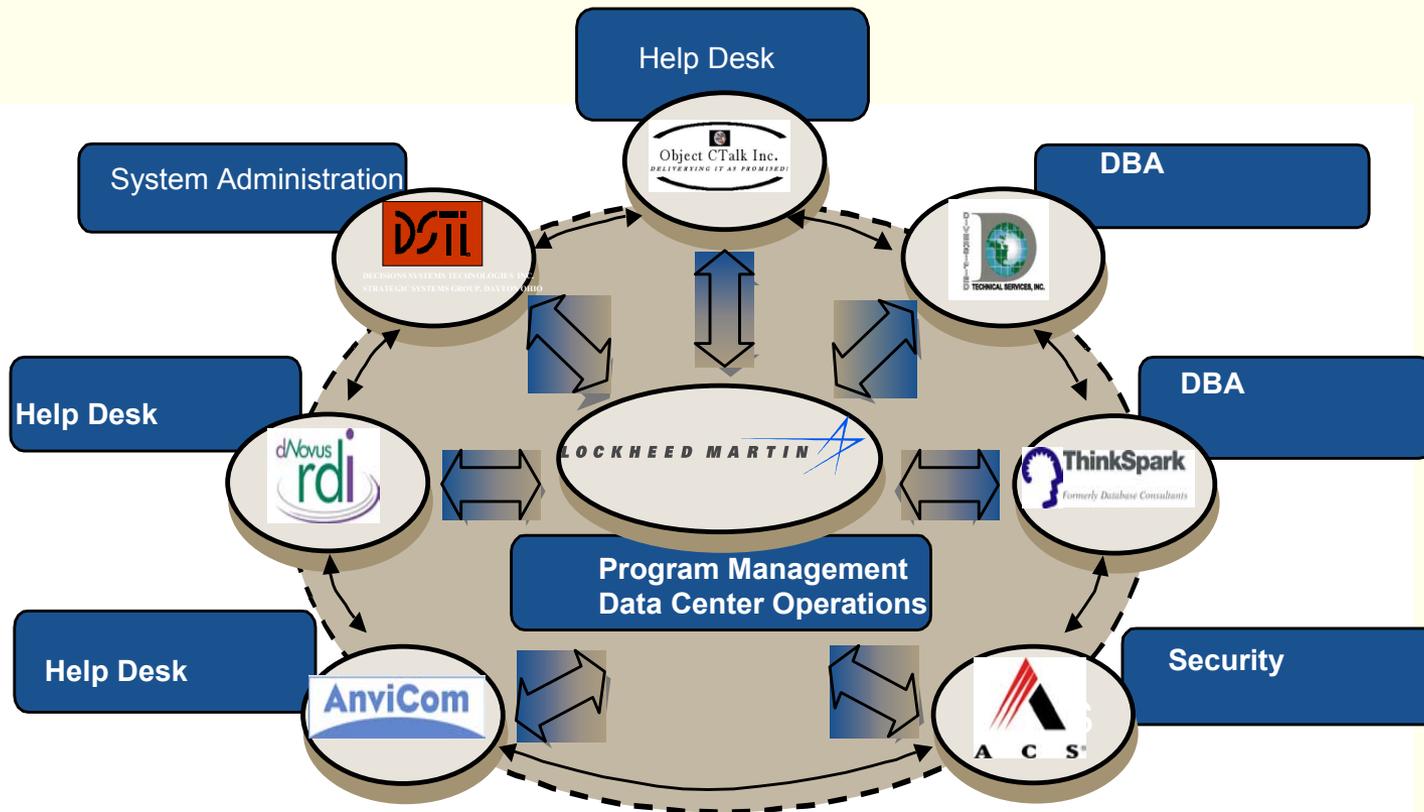
Contract Features (2)

- CPMS/Component ability to procure hardware through simplified mod process
- Timely replies to requests for proposals (RFPs) (2 weeks)
- LMSI team emphasis on:
 - Functional/Technical translator positions
 - Quality assurance team
 - Help desk support changes
 - LMSI staff increases (20 employees)
 - Continued level of Oracle support

DCPDS Contract 2002



HR Worldwide –
Leading the Charge



The LMSI Team



*HR Worldwide –
Leading the Charge*

DCPDS Contract 2002

Contract Options

- Regional operations configuration
- EBIS/IVRS integration
- IC/UC system support integration
- Database purge and archive capability development
- Enterprise Human Resources Integration (EHRI) interface development
- Defense Leadership and Management Program module development
- AutoRIF DCPDS integration
- Priority Placement Program module integration

Component Task Order Support

- Unique system changes, code and interface requirements
- Testing and/or training instances support
- Supplemental systems administration support
- Supplemental security support
- COOP exercise assistance
- Equipment procurement