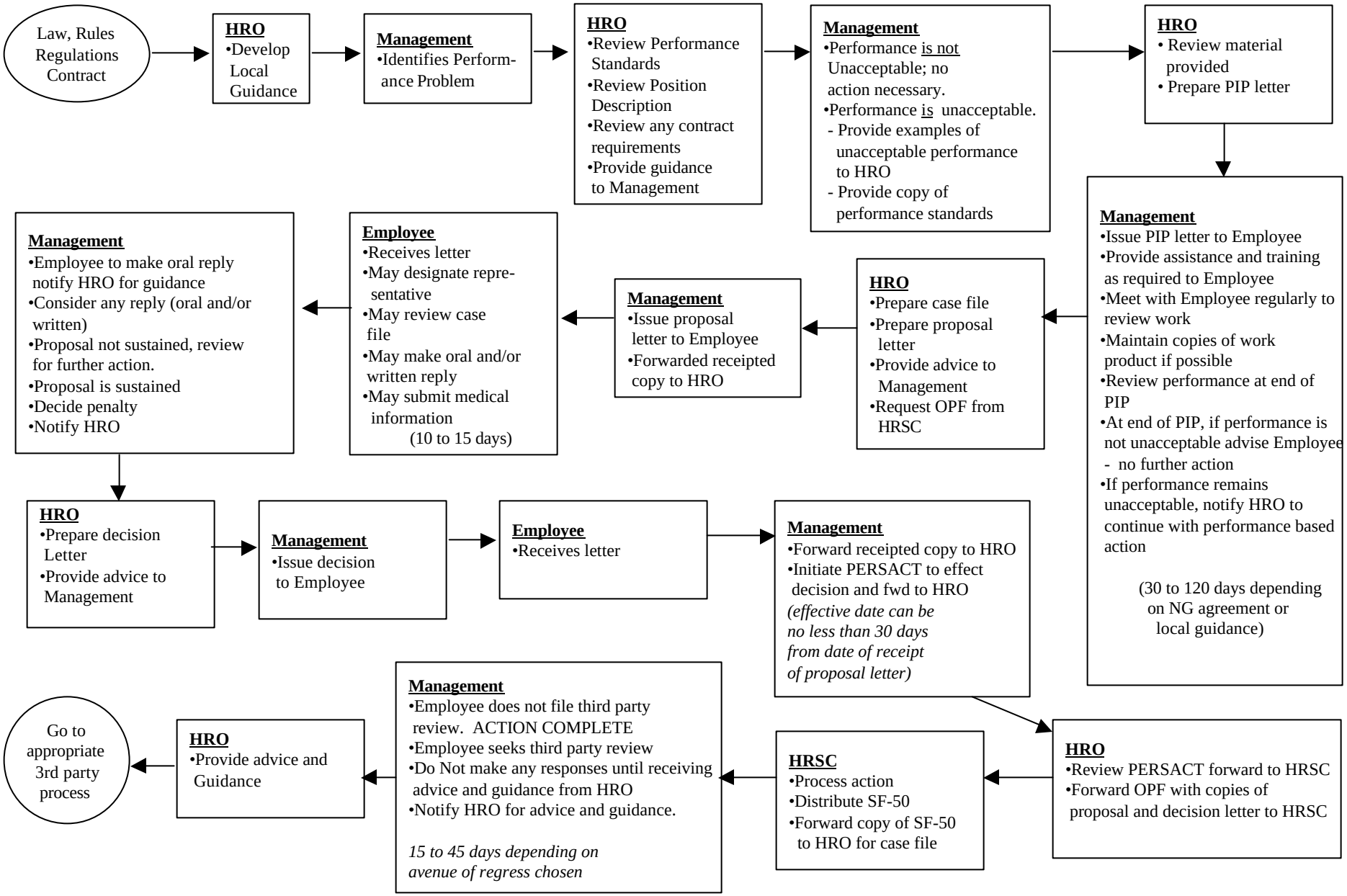A7.11 - Process Performance Based Action